



Utility Assistance

In this resource guide, you will find a variety of links to information, eligibility, and calculators relating to Utility Assistance.



Energy Assistance (general information)

The Ohio Department of Development offers 10 types of energy assistance programs. Click the Information link to get details about all these programs.

[Information](#)



Energy Assistance Application

There are 3 ways to apply for energy assistance; online, appointment with KnoHoCo, or by mail. [Mail-in application](#)

[apply](#)



Home Energy Assistance Program (HEAP)

If you need help paying an energy bill one time, The Ohio Department of Development offers this one-time per year assistance. Click the link.

[HEAP](#)



Percentage of Income Payment Plan(PIPP)

If you need help paying your bill year round, the Ohio Department of Development offers payment plans to make bills consistent throughout the year. Click the link.

[PIPP](#)



Special Reconnect Order

[Information](#)

If your natural gas or electric is close to being disconnected or is disconnected, you can avoid the \$175.00 reconnect fee by applying through our Community Action Agency, KnoHoCo-Ashland, or calling 1-800-282-0880. Click here, [Special Reconnect Order](#), for details or the link for information from KnoHoCo-Ashland.



KnoHoCo-Ashland

[Information](#)

Knox County's community action agency is designed to help individuals and families with various needs. Call them at 740-397-0378 or click the link to learn more.



Average Monthly Payment (AMP)

[Information](#)

If you need consistent monthly payment amounts for electric, sign on up with AEP. You can call to enroll at **800-672-2231** or create an account log-in. Click the link.



Eligibility Calculator

[calculator](#)

To see if you meet eligibility requirements for energy assistance programs, Columbia Gas provides a calculator. Click the link.



Fact Sheet

[Fact Sheet](#)

Columbia Gas has a very complete "fact sheet" explaining about the many kinds of assistance. Click the link to get all the information you need.



Assistance Calculator

[calculator](#)

The United States Agency for Health and Human Services provides information and a calculator for Low Income Home Energy Assistance Program (LIHEAP). Click the link.



Interchurch Social Services

[Information](#)

If you have an emergency assistance need Interchurch can help. They operate a pantry, clothing store, and can offer emergency cash

assistance based on eligibility. There are four offices throughout Knox county.

email

phone



The Salvation Army

The Salvation Army is a "point of need" agency. They provide funding assistance for emergency shelter, transportation, and utilities.

email

phone

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